

Join the Novus Automotive Family at Ontario Motor Sales!

Ontario Motor Sales (OMS) is a renowned Chevrolet Cadillac dealership that has been proudly serving the Durham Region for over 100 years. Our long-standing reputation is built on a legacy of exceptional customer service, a dedication to community involvement, and a commitment to providing high-quality vehicles.

If you are passionate about the automotive industry and are looking to join a team that values excellence, customer satisfaction, and community, OMS is the place for you. Be a part of our tradition of excellence and contribute to our ongoing success story!

Meet Novus Automotive: In 2024, we launched a forward-thinking dealership brand that encompasses six dealerships across the Durham Region, including OMS. We are Novus Automotive, dedicated to reshaping the relationship between dealerships and drivers by crafting seamless experiences that bring peace of mind to the road.

Position Overview:

At Ontario Motor Sales, the Licensed Automotive Technician is an essential member of the service team, responsible for diagnosing, repairing, and maintaining vehicles to meet dealership and manufacturer standards. This role ensures that customer vehicles are serviced accurately, efficiently, and safely with exceptional attention to detail and comprehensive technical and mechanical expertise.

What You'll Do:

- Conduct thorough inspections in accordance with dealership standards and manufacturer guidelines
- Accurately diagnose mechanical, electrical, and technology-based issues and complete repairs as outlined in repair orders.
- Perform routine maintenance services, including oil changes, tire rotations, transmission services, battery replacements, and headlight/taillight installations.
- Work closely with Service Advisors and the parts department to provide clear and timely updates on repair status, provide updates on additional repairs needed or delays encountered, and verify parts availability.
- Complete warranty repairs according to manufacturer guidelines, ensuring accurate documentation to support warranty claims.
- Conduct road tests on repaired vehicles to ensure proper functionality and quality of repairs; verify that vehicles are returned to customers in clean condition, maintaining a high standard of customer satisfaction.

- Stay up to date with technical skills and attend sponsored training classes.
- Maintain a clean, organized, and safe work environment, adhering to dealership policies for workspace cleanliness.
- Follow dealership safety procedures and Canadian Occupational Health and Safety Regulations, including the use of PPE (safety glasses, steel-toe footwear, etc.), regular tool and equipment inspection, and the identification and reporting of any hazards to management.
- Perform other related duties as requested by management.

What You Bring:

- A valid Automotive Service Technician (310S) License.
- A valid Ontario Class 'G' Driver's License and a clean driver's abstract is required.
- Previous experience as licensed 310S Technician, with a strong technical and mechanical aptitude.
- Exceptional problem-solving skills and attention to detail
- Strong organization and time-management skills
- A commitment to delivering high-quality workmanship and customer satisfaction.

What We Offer:

- Paid time off to support you right from the start! Including, 5 paid personal days, 3 weeks of vacation time (with 4 weeks after 5 years, and 5 weeks after 10 years), 2 paid volunteer days, 3 paid bereavement days and 5 paid new parent leave days.
- Enrollment in our comprehensive benefit plan day one
- Paid referral bonuses
- Tool and boot allowances
- Vehicle purchase program

Compensation:

- \$30 per flat-rate hour for quick service/maintenance work
- \$45-47 per flat rate hour for mechanical repairs, depending on experience
- Both services are eligible for a production bonus

We thank you for your interest in employment with OMS, however, only applicants selected for an interview will be contacted.

Please note, this posting is to fill an existing vacancy within our organization.

Novus Automotive is committed to providing accessible employment practices that are following the Accessibility for Ontarians with Disabilities Act (AODA). If you require accommodation during any stage of the recruitment process, please contact HR@novus.auto.