

2001

WARRANTY AND CONSUMER INFORMATION MANUAL



*It's About Time Everyone
Had A Well-Made Car!*

Important

Please keep this manual with your Kia Vehicle. This manual should be presented to a Kia Dealer if warranty service is needed. This manual should remain with your Kia Vehicle if you sell it, so future owners will have this information.

Definitions

As used in this manual (unless otherwise specifically stated);

"Kia Canada" means Kia Canada Inc., 5875 Chedworth Way, Mississauga, Ontario, L5R 3L9, the distributor of Kia Vehicles in Canada.

"Kia Vehicle" means a 2001 model year Kia motor vehicle manufactured by Kia Motors Corporation, 15-21 Yeoeui DoDong, Youngdeungpo-Ku, Seoul, Korea.

"Authorized Kia Dealer" means a person in Canada Authorized by Kia Canada Inc. to service Kia Vehicles or to perform repairs under the warranties in this manual.

"Kia Accessories" means a genuine Kia Accessory or Kia optional equipment approved and supplied by Kia Canada Inc.

Owner's Name

Address

City

Prov

Postal Code

Salesperson's Name

Dealer Name

Address

City

Prov

Postal Code

Telephone Number

Dealer Code

In Service Date

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Vehicle Identification Number

Speedometer Replacement

The speedometer in this vehicle was replaced on _____ date
with _____ kilometres

Dealer Name

Dealer Signature

To determine true vehicle kilometres, the kilometres noted here should be added to the current kilometres shown on the speedometer installed.

Welcome	2
Warranty Coverage	3
New Vehicle Limited Warranty	4
Safety Restraint System Limited Warranty	10
Anti-Perforation Limited Warranty	11
Emission Control Warranty.....	13
Replacement Parts and Accessories Limited Warranty.....	20
Kia Extra Care Program	23
Scheduled Maintenance Record	27
When you need to talk to Kia	31
Consumer Affairs Procedures	32

The latest engineering techniques have been incorporated into the design and production of all Kia Vehicles in order to please each driver. From the moment you get behind the wheel of your new Kia Vehicle, you'll notice how satisfying it feels. A feeling you'll appreciate for as long as you own your Kia Vehicle. You'll also be pleased to know how strongly we stand behind every Kia Vehicle. The 36 month/60,000 kilometre New Vehicle Limited Warranty described in this manual is one of the finest available.

Together with your Owner's Manual, this Warranty and Consumer Information Manual details the warranty coverages that are available to you and the maintenance intervals we recommend you to follow to maximize the performance of your Kia Vehicle.

In addition, your Authorized Kia Dealer will take care of all your service needs. They'll do all they can to ensure that your Kia Vehicle continues to exceed all of your expectations.

At Kia, it's not enough to sell vehicles that look pleasing in the showroom. We're committed to making sure you enjoy your Kia for years to come.

Warranty Coverage at a Glance

KIA

This chart illustrates warranty coverage and term by month and kilometres. Please refer to the appropriate sections in this book for detailed information regarding each of these warranties.

			WARRANTY TERM(whichever comes first)																	
			Page	Months in Service	KILOMETRES IN SERVICE															
					10,000	20,000	30,000	40,000	50,000	60,000	70,000	80,000	90,000	100,000	110,000	120,000	130,000	140,000		
LIMITED WARRANTY	Service Adjustment	5	12	<div><div></div></div> 20,000																
	Basic	4	36	<div><div></div></div> 60,000																
	Power Train	4	60	<div><div></div></div> 100,000																
	Original Equipment Battery	6	36	100% for 12 months, prorated though 36th month																
	Safety Restraint	10	36	<div><div></div></div> 60,000																
	Anti-Perforation	11	60	Unlimited																
EMISSION WARRANTY	Emissions Defect	14																		
	• Any Related Parts		36	<div><div></div></div> 60,000																
	• Specific Parts		96	<div><div></div></div> 130,000																
	Emission Performance	15																		
	• Any Related Parts		36	<div><div></div></div> 60,000																
	• Specific Parts		96	<div><div></div></div> 130,000																
Replacement Parts & Accessories		20	12 or 6	12 months or the end of the new vehicle warranty if dealer installed or 6 months if over the counter																

* Except those specified parts covered by the Emission Performance Warranty.

NOTE: Tires are warranted by the tire manufacturers.

What Is Covered

Subject to the terms and conditions set out below, Kia warrants that under the New Vehicle Limited Warranty your new Kia Vehicle will be free from defects in material and/or workmanship under normal use, operation and maintenance during the applicable warranty coverage period(s) described below. Where required, Kia will repair or correct at no charge to you any covered defect in your new Kia Vehicle using new or remanufactured parts.

The Warranty Period

The New Vehicle Limited Warranty – Comprising Basic Warranty Coverage, Power Train Coverage and Adjustment Coverage – is divided into three coverage periods. Each coverage period begins on the date of retail delivery to the first purchaser or the date the Kia vehicle is first put into service, whichever occurs first. Any remaining portion of the warranty is fully transferable to subsequent owners.

Warranty Coverage

- **Basic Warranty Coverage**

Except as limited or excluded below, all components of your new Kia Vehicle are covered for 36 months or 60,000 kilometres, whichever comes first.

- ✦ **Power Train Coverage**

The following specified components are covered for 60 months or 100,000 kilometres, whichever comes first. It does not cover normal wear and tear, maintenance items, tires and those items and conditions excluded under "Exceptions" and "What is not Covered."

- **Engine:** Cylinder block, cylinder head, all internal parts, timing gear, seals and gaskets, timing belt and cover, intake and exhaust manifolds, valve cover, flywheel, oil pan, oil pump, water pump.
- **Transaxle:** Transmission case, driveshafts, universal joints, torque converter, internal parts, seals and gaskets.
- **Standard Shift Clutch:** Clutch cover, clutch release bearing, clutch release lever and fork.
- **Axles:** Axle shafts and C-V joints (couplings) bearing supports and seals, hub and wheel bearings.

- **Transmission:** Transmission case, transfer case, torque converter, internal parts, seals and gaskets.
- **Differentials:** Front and rear differential, cases, all internal parts, seals and gaskets.
- **Propeller Shaft:** Drive shafts, universal joints.

- **Adjustment Coverage**

Service adjustments are covered for the first 12 months or 20,000 km, whichever comes first. Service adjustments mean minor repairs, not usually associated with the replacement of parts, such as wheel balance and alignment, free play or tension adjustment of cables, belts, levers and pedals, engine adjustments (idle speed, etc.). body parts, fittings, etc.

- **Obtaining Warranty Coverage in the United States**

Warranty coverage on your Kia Vehicle is provided by Kia Canada through authorized dealers of

Kia Canada. Should your Kia Vehicle require warranty service while you are temporarily in the United States on vacation or for business reasons, you may obtain service from an authorized Kia dealer in the United States. In order to ensure that you receive warranty service under this warranty, please be sure to have with you documentation confirming the original date of purchase of your vehicle, as well as a copy of this manual.

Exceptions

The warranty coverage for the items specified below are as follows:

- **Air Conditioner Refrigerant Charge**

Air Conditioner refrigerant charge is covered for the first 12 months or 20,000 km whichever occurs first. Over the balance of the warranty period, refrigerant charge is covered only when replenished as part of a warranty repair.

- **Battery**

The original equipment battery is fully covered for the first 12 months of the warranty period regardless of distance driven. After 12 months but within 24 months, 50% of the replacement battery's suggested retail price will be your responsibility. After 24 months but within 36 months, 75% of the replacement battery's suggested retail price will be your responsibility. Labour charges for the replacement of the original equipment battery during the warranty period are covered by Kia Canada.

- **Towing**

Towing services may be available to you under the Kia Extra Care Program. For further information on the Kia Extra Care Program, see page 23 of this manual.

What Is Not Covered

Damage Due to Factors Beyond the Manufacturer's Control

Examples of these factors include, but are not limited to:

- Misuse of the Kia Vehicle such as driving over curbs, overloading, racing, etc. (Proper usage is described in your Owner's Manual).
- Accidents such as collision, fire, theft, riot, etc.
- Alteration, modification, tampering, etc.
- Damage or surface corrosion from the environment such as acid rain, airborne fallout (chemical, tree sap, etc.), salt, road hazard, hail, windstorm, lightning, floods and other acts of God.
- Cosmetic conditions or surface corrosion from stone chips or scratches in the paint.
- Repairs or replacements required due to the use of parts and/or accessories not approved by Kia.
- Repairs or replacements required to a Kia vehicle, which has been declared a total loss and/or has been sold for salvage purposes.

Damage due to Lack of Maintenance or the Use of Wrong Fuel, Oil or Lubricants

- Lack of proper maintenance as described in your Owner's Manual.
- Improper maintenance or the use of other than the specified fuel, oil or lubricants recommended in your Owner's Manual.

Normal Deterioration

- Normal wear and tear or deterioration such as discoloration, fading, deformation, etc.
- Surface corrosion on any part other than the body sheet metal panels, forming the exterior appearance of a Kia Vehicle.

Normal Maintenance

- Normal maintenance services such as cleaning and polishing, lubrication and replenishment or replacement of oil fluids, coolant, wiper blades, filters, brake and clutch linings, spark plugs, etc., as

a result of normal wear and tear.

- Maintenance services described as "Scheduled Maintenance Services", "Owner Maintenance Services" or "Appearance Care" in your Owner's Manual.

Altered Odometer

- Any repair of a Kia Vehicle on which the odometer has been altered or on which the distance driven cannot be readily determined.

(When replacing the speedometer, the "Speedometer Replacement Record" on the inside front cover must be filled in by an Authorized Kia Dealer.)

Tires

- Tires are warranted by the applicable tire manufacturer. Refer to the tire manufacturer's warranty pamphlet provided with your Kia Vehicle.

Production Changes

- Kia Canada reserves the right to make changes in any vehicle sold or distributed by Kia Canada at any time without incurring any obligation to make the same or similar changes on any other vehicle that may previously have been sold or distributed.

Your Responsibility

Maintenance

You are responsible for properly operating and maintaining your Kia Vehicle in accordance with the instructions described under severe driving conditions in your Owner's Manual .

Maintenance Records

You should retain maintenance records since it may be necessary, in some instances, for you to show that the required maintenance has been performed.

The "Scheduled Maintenance Record" in this manual should be filled in when scheduled maintenance is performed. Keep all receipts and make them available in case questions arise about maintenance.

To Obtain Warranty Service

You must take your Kia Vehicle, along with this manual, to an Authorized Kia Dealer in Canada during its normal service hours. While any Authorized Kia Dealer will perform warranty service, Kia recommends that you return to the dealership where you purchased your Kia Vehicle because of their continued personal interest in you. If you have any questions or need assistance regarding this warranty, refer to "When you need to talk to Kia" starting on page 31.

Other Terms and Conditions

The warranties in this manual are applicable to Kia Vehicles registered and normally operated in Canada.

During the applicable warranty period, the warranty coverage period is transferable to subsequent owners.

EXCEPT AS EXPRESSLY PROVIDED IN THIS MANUAL, KIA CANADA DOES NOT MAKE OR GIVE WARRANTY OR WARRANTIES INCLUDING ANY IMPLIED WARRANTY IN RESPECT TO YOUR KIA VEHICLE. UNLESS PROHIBITED BY LAW, THE DURATION OF ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS LIMITED TO THE DURATION OF THE APPLICABLE WARRANTY SET OUT IN THIS MANUAL.

EXCEPT AS EXPRESSLY PROVIDED FOR IN THIS MANUAL, THE PERFORMANCE OF REQUIRED REPAIRS OR CORRECTIONS AS DETERMINED BY KIA CANADA IN ITS ABSOLUTE DISCRETION IS THE SOLE AND EXCLUSIVE REMEDY AVAILABLE TO YOU. KIA CANADA SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, RELIANCE, CONSEQUENTIAL, ECONOMIC OR PUNITIVE

LOSSES OR DAMAGES OF ANY KIND WHATSOEVER INCLUDING, BUT NOT LIMITED TO, LOSSES, COSTS OR EXPENSES WHICH MAY ARISE AS A RESULT OF LOSS OF USE OF THE KIA VEHICLE, CAR RENTAL EXPENSES, ADDITIONAL TRAVEL COSTS, LOSS OF WAGES, LOSS OF PROFITS OR OPPORTUNITIES, LOSS OF TIME AND INCONVENIENCE.

MOREOVER, KIA CANADA DOES NOT AUTHORIZE ANY PERSON, INCLUDING ANY AUTHORIZED KIA DEALER OR ANY SERVANT, AGENT OR EMPLOYEE OF AN AUTHORIZED DEALER TO CHANGE, EXTEND OR OTHERWISE MODIFY OR AMEND THE WARRANTIES GRANTED TO YOU AS SET OUT IN THIS MANUAL.

To the extent that applicable provincial legislation may prohibit or restrict limitations on the duration of an implied warranty or the exclusion of limitation of certain types of damages, certain limitations of exclusions set out in the warranties described in this manual may not apply to you.

To help decrease the risk of serious injury during accidents or sudden stops, Kia Canada recommends that the driver and all vehicle occupants be properly restrained at all times by using the safety restraint systems provided with your Kia Vehicle. (Further information on the use and operation of these safety restraint systems is provided in the Owner's Manual and on the driver's side sun visor of your Kia Vehicle.) Subject to the terms and conditions set out below, Kia Canada warrants that the safety restraint systems of your new Kia Vehicle will be free from defects in material and/or workmanship under normal use, operation and maintenance during the applicable warranty coverage period described below. Where required, Kia Canada will repair or correct at no charge to you any covered defect in your Kia Vehicle's safety restraint systems using new or equivalent Kia-approved parts.

1. Warranty Period

The warranty coverage period begins on the date of retail delivery to the first purchaser or the date the Kia vehicle is first put into service, whichever occurs first, and continues for 36 months or 60,000 kilometres, whichever comes first.

2. What Is Covered

- Safety Belts and Related Components
- Air Bags

3. What Is Not Covered

- Repair or replacement required due to improper use, abuse or alteration, physical damage, neglect, the performance of unauthorized repairs or adjustments, accident or collision damage.

4. To Obtain Warranty Service

You must take your Kia Vehicle, along with this manual, to an Authorized Kia Dealer in Canada during its normal service hours. While any Authorized Kia Dealer will perform warranty service, Kia recommends that you return to the dealership where you purchased your Kia Vehicle because of their continued personal interest in you. If you have any questions or need assistance regarding this warranty, refer to "When you need to talk to Kia", starting on page 31.

5. Other Terms

The "Other Terms and Conditions" stated on page 9 of this manual apply to this warranty.

Anti-Perforation Limited Warranty

Subject to the terms and conditions set out below, Kia warrants that the body sheet metal panel of your new Kia vehicle will be free from defects in material and/or workmanship which result in perforation (hole through the body panel) under normal use, operation and maintenance during the applicable warranty coverage period described below. Where required, Kia will repair or replace at no charge to you any body sheet metal panel perforated due to corrosion.

1. Warranty Period

The warranty coverage period begins on the date of retail delivery to the first purchaser or the date the Kia vehicle is first put into service, whichever occurs first, and continues for 60 months regardless of distance driven.

2. What is Not Covered

- Any perforation due to corrosion or caused by industrial fallout, accident, damage, abuse, unauthorized repairs or modifications, or the presence of damaging or corrosive substances in the Kia Vehicle.
- Any perforation due to corrosion caused by accident, collision damage or any failure to

repair damage to the Kia Vehicle.

- Repair or replacement where the Kia vehicle has been declared a total loss and/or has been sold for salvage purposes
- Any surface corrosion which does not result in perforation, such as that typically caused by, sand, salt, hail or stones.
- Any perforation due to corrosion by reason of any failure to maintain the Kia Vehicle in accordance with the preventive procedures specified in this manual and the Owner's Manual provided in your Kia Vehicle under "Exterior Care".
- Any perforation due to corrosion of a part of the Kia Vehicle which is not a body sheet metal panel. As used herein, "body sheet metal panel" specifically excludes the exhaust system.
- Any perforation or corrosion caused by the use on the Kia Vehicle of any unauthorized parts, components, assemblies or systems, or the unauthorized installation of any parts or accessories (including genuine Kia parts and/or accessories).

3. Your Responsibilities

Inspect the body sheet metal panels of your Kia Vehicle frequently and if you detect any stone chips or scratches in the paint or protective coating, touch them up immediately.

In addition, under certain conditions, special care should be taken to protect your Kia Vehicle from corrosion.

- If you drive on salted roads, or if you drive near the ocean, flush the underbody as needed, at least once a month, with clean water.
- It is important to keep the drain holes in the lower edge of the body clear.
- If your Kia Vehicle is damaged due to an accident or any event which may cause damage to the paint, have your Kia Vehicle repaired as soon as possible.
- If you carry special cargo, such as chemicals, fertilizer, deicing salt, or other corrosive substances, be sure that such materials are well packaged and sealed.
- If you drive frequently on gravel roads, we recommend that you install stone guards behind each wheel.

4. To Obtain Warranty Service

You must take your Kia Vehicle, along with this manual, to an Authorized Kia Dealer in Canada during its normal service hours. While any Authorized Kia Dealer will perform warranty service, Kia recommends that you return to the dealership where you purchased your Kia Vehicle because of their continued personal interest in you. If you have any questions or need assistance regarding this warranty, refer to the "When you need to talk to Kia" starting on Page 31.

5. Other Terms

The "Other Terms and conditions" stated on page 9 of this manual also apply to this warranty.

Emission Warranty Definitions

KIA

Emission Control Warranty

(a) "Owner" means the original and each subsequent owner of a Kia Vehicle.

(b) "Kia Parts" means a part supplied by Kia Canada and sold by an Authorized Kia dealer, whether new or remanufactured.

(c) "Emission Warranty Parts" means the catalytic converter, thermal reactor, or other component installed on or in a Kia Vehicle by or at the direction of Kia Canada for the sole or primary purpose of reducing the Kia Vehicle's emissions. A list of typical Emission Warranty Parts is set forth at the end of this warranty.

(d) "Certified Parts" means a replacement part for a Kia Vehicle certified in accordance with after market part certification regulations issued by the Canadian Federal and Provincial Emission Control Standards.

(e) "Written Maintenance Instructions" means those maintenance and operation instructions, together with the time and/or kilometer interval at which such maintenance are to be performed, specified in the Owner's Manual for the Kia Vehicle or this Warranty and Consumer Information Manual as being necessary to assure compliance of the Kia Vehicle with applicable emission standards during the term of the warranty, as specified by law.

Emission Defect Warranty

Kia Canada Inc. warrants to the ultimate purchaser, and each subsequent purchaser, that your Kia Vehicle is (1) designed, built and equipped so as to conform at the time of sale with the applicable regulations of the Canadian Motor Vehicle Safety Act and (2) free from defects in materials and/or workmanship which would cause it to fail to conform with the applicable regulations for a period of vehicle operation that does not exceed 36 months or 60, 000 kilometres, whichever occurs first, if the failed Emission Warranty Part is listed in the 36 Month/60,000 Kilometre Warranty Parts List at the end of this Emission Control Warranty or for a period of vehicle operation that does not exceed 96 months or 130,000 kilometres, whichever occurs first, if the failed Emission Warranty Parts is listed in the 96 months/130,000 kilometres Emission Warranty Parts List at the end of this Emission Control Warranty. The applicable warranty period shall begin on the date of retail delivery to the first purchaser or the date the Kia Vehicle is first put into service, whichever occurs first.

Where required, Kia will repair or correct at no charge to you any covered defect in your Kia Vehicle using new or remanufactured parts

This warranty does not apply to or include repair or replacement required, not as a result of defects in material and/or workmanship of Kia but, as a result of such factors as (i) accidents, (ii) misuse, (iii) lack of proper maintenance, (iv) repairs improperly performed or replacements improperly installed by any person other than a Kia Dealer, (v) use of an unauthorized replacement part or accessory , or (vi) any of the items listed under "What is Not Covered" in the New Vehicle Limited Warranty on pages 6-8 and "Other Items Not Covered by this Warranty" on page 17 of this manual.

The "Other Terms" stated on page 9 of this manual also applies to this warranty.

Emission Performance Warranty

Important Notice:

This warranty has been prepared in accordance with certain regulations promulgated by the Canada Motor Vehicle Safety Act which provide that a remedy will be available under this warranty only when a vehicle fails an approved emission short test, generally under circumstances which subject the Owner to a penalty under local, provincial or federal law because of such failure. As of the date of the printing of this warranty, many provinces did not have vehicle inspection programs for testing vehicles for conformity with such a short test and had not enacted laws subjecting vehicle Owners to such penalties. Therefore, it is possible that in many provincial or local areas, no remedy will be available under this warranty as a matter of law.

1. Warranty

Kia warrants to each Owner that if:

- (a) The Kia Vehicle is maintained and operated in accordance with the Written Maintenance Instructions: and

The Kia Vehicle fails to conform at any time during the term of this warranty to the applicable emission standards of the Canada Motor Vehicle Safety Act, as judged by an emission test approved under the legislation: and

Such nonconformity results or will result in the

Owner having to bear the penalty or other sanction (including the denial of the right to use the Kia Vehicle) under local, provincial or federal law, Kia Canada shall remedy the nonconformity at no cost to the Owner except that if the Kia Vehicle has been in operation for more than 60,000 kilometres or 36 months since the date of retail delivery or first use of the Kia Vehicle, Kia Canada shall be required to remedy the nonconformity only if the results from the failure of an Emission Warranty Part listed on the 96 Month/130,000 Kilometre Emission Warranty Parts List.

2. Term of Warranty

This warranty shall commence on the date of retail delivery to the first purchaser or the date the Kia Vehicle is first put into service, whichever occurs first.

This warranty shall be effective for a period of 3 years or 60,000 kilometres from such date, whichever occurs first, except that if the failure to conform to applicable emission standards results from the failure of a part listed on the 96 month/130,000 Kilometre Emission Warranty Parts List at the end of this Emission Control Warranty, this warranty shall be effective for 96 months or 130,000 kilometres, whichever occurs first.

3. Owner's Warranty Responsibilities

Each Owner is required to comply with the Written Maintenance Instructions or a claim under this warranty may be denied on the basis of noncompliance by the Owner with such instructions. If and when it is considered that the vehicle's nonconformity with the applicable emission standards has resulted from the Owner's noncompliance with those Written Maintenance Instructions which the manufacturer considers necessary for the vehicle to meet the standards, the Owner may be required to submit evidence of such compliance, and therefore, receipts and other documents covering the performance of scheduled maintenance service and proper use in accordance with the Written Maintenance Instructions, including but not limited to the validated Scheduled Maintenance Record of this manual, should be retained by the Owner and should be transferred to each subsequent Owner of the Kia Vehicle.

4. Use of Kia Parts

The Kia Vehicle is designed, built and tested using Kia Parts so that the Kia Vehicle is able to perform

in conformity with the applicable Canada Motor Vehicle Safety Act regulations. Accordingly, it is recommended that any replacement parts used for maintenance, repair or replacement of the Kia Vehicle be Kia "Genuine" and/or Kia "Approved" Parts.

5. Use of Non-Kia Parts

Owner may elect to use Certified Parts other than Kia Parts in the performance of any maintenance or repairs and such use in itself may not invalidate the warranty. However, use of other than Kia Parts may cause Kia Canada to deny any Emission Performance Warranty claim if the Certified Part used is either defective in materials and/or workmanship or not equivalent from an emission standpoint to Kia Parts.

6. Repair or Replacement by an Authorized Kia Dealer

Your Kia Dealer shall make all adjustments, repairs or replacements necessary to assure the Kia Vehicle complies with applicable emission standards of the Canada Motor Vehicle Safety Act.

7. Warranty Claim Procedures

A warranty claim may be submitted by presenting the Kia Vehicle to any Authorized Kia Dealer during the Authorized Kia Dealer's regular business hours, together with a copy of a failed emission test.

8. Maintenance by Other Than an Authorized Kia Dealer will not be accepted under warranty.

9. Customer Assistance

If you have any questions regarding your rights and responsibilities, under this or any warranty, you should contact the Kia Canada Inc. Consumer Affairs Department toll-free at **1-877-KIA-AUTO (1-877-542-2886)**.

10. Other Items Not Covered by This Warranty

In addition to the above provisions, this warranty does not cover the following:

- (a) Damage resulting from such factors as accidents, natural disasters, acts of God or events beyond the control of Kia Canada.
- (b) Any repair of a Kia Vehicle on which the odometer has been altered or on which the actual kilometres cannot be readily determined.

(When replacing the speedometer, the "Speedometer Replacement Record" on the inside front cover must be filled in by an Authorized Kia Dealer.

This warranty is applicable to all the Kia Vehicles certified for the 10 provinces including the 3 territories in Canada

11. Other Terms

The "Other Terms and Conditions" stated on page 9 of this manual also applies to this warranty.

36 Month/60,000 Kilometre Emission Warranty Parts List for Sephia

Engine Management /Emissions Systems

- Air Flow Sensor
- Intake Air Temperature Sensor
- Fuel Injector Assembly
- Fuel Pressure Regulator
- Throttle Body
- Linear Throttle Sensor
- Idle Speed Control Valve
- Canister
- Spark Plugs*
- Canister Close Valve
- Boost Sensor (Tank)
- Crank Angle Sensor
- Purge Control Valve
- Fuel Tank Pressure Sensor
- Oxygen Sensors
- PCV Valve
- Thermostat
- Neutral Switch
- Inhibitor Switch
- Pressure Control Valve
- Filler Cap
- Heater Control
- Air Conditioner Switch
- Clutch Switch
- Brake Switch

Miscellaneous Items Used in Above Systems

- Sensors, switches and valves
- Hoses, clamps, fittings, gaskets, sealing materials

96 Month/130,000 Kilometre Emission Warranty Parts List for Sephia

- Catalyst
 - Electronic Emission Control Unit
 - On Board Emission Diagnostic Device
- * Spark plugs are warranted until the first required maintenance.

36 Month/60,000 Kilometre Emission Warranty Parts List for Sportage

Engine Management /Emissions Systems

- Air Flow Sensor
- Canister
- Fuel Injector Assembly
- Fuel Pressure Regulator
- PCV Valve
- Throttle Body
- Thermostat
- Acceleration Sensor
- Canister Purge Solenoid
- Crank Angle Sensor
- Ignition Coil
- Knock Sensor
- Oxygen Sensors
- Spark Plugs*
- Throttle Position Sensor
- Water Temperature Sensor
- Idle Speed Control
- Check Valve
- Cut Valve
- Fuel Filter Cap
- Canister Close Valve
- Tank Pressure Sensor

Miscellaneous Items Used in Above Systems

- Sensors, switches and valves
- Hoses, clamps, fittings, gaskets, sealing materials tubing, brackets and belts

96 Month/130,000 Kilometre Emission Warranty Parts List for Sportage

- Catalyst
- Electronic Emission Control Unit
- On Board Emission Diagnostic Device

* Spark plugs are warranted until the first required maintenance.

Replacement Parts and Accessories Limited Warranty

Subject to the following terms and conditions, Kia Canada warrants that genuine Kia replacement parts and Kia Accessories sold to you or installed on your new Kia Vehicle, prior to retail delivery by an Authorized Kia Dealer, will be free from defects in material and/or workmanship under normal use, operation and maintenance during the applicable warranty coverage period described below. Where required, Kia will repair or replace any such part or accessory in order to correct the problem. If the part or accessory was installed by an Authorized Kia Dealer, or Kia Canada, it will be repaired or replaced without charge for parts and labour to the owner; if it was installed by anyone else, it will be repaired or replaced without charge for the part, but the labour charge will be your responsibility.

1. Warranty Period

- **Replacement Parts (Genuine Kia Parts and Accessories) or Kia Approved Parts**

Replacement parts (except batteries) installed by an Authorized Kia Dealer are covered for the duration of the New Vehicle Limited Warranty or the first 12 months or 20,000 kilometres from the date of installation, whichever occurs first provided they are supplied by Kia Canada. A replacement battery is fully covered for the first 12 months from the date of installation regardless of distance driven. Thereafter, a prorated charge to the customer will be applied based on the number of months in service up to a maximum of 36 months.

Replacement Parts sold but not installed by an Authorized Kia Dealer are covered for the 6 months from the date of purchase, regardless of distance driven, for the part only, but labour charges will be the purchaser's responsibility.

- **Accessories (Genuine Kia Accessories or Kia approved Accessories)**

Accessories installed by Kia or an Authorized Kia Dealer are covered for the duration of the New Vehicle Limited Warranty or 12 months or 20,000 kilometres from the installation date, whichever is greater.

Genuine Kia Accessories sold but not installed by an Authorized Kia Dealer are covered for the first 6 months from the purchase date, excluding labour charges.

2. What is Not Covered

- Unauthorized replacement parts or accessories installed on a Kia Vehicle.
- Replacement parts or accessories installed on a Kia vehicle, which has been declared a total loss and/or has been sold for salvage purposes.

- Any replacement part or accessory without proof of purchase or replacement date.
- Damage or corrosion due to improper use, abuse or alteration, physical damage, neglect, the performance of unauthorized repairs or adjustments, accident or collision damage.
- Damage or surface corrosion from environmental hazards such as acid rain, airborne fallout (chemicals, tree sap), stones, road hazards, hail windstorm, lightening, floods and other acts of God.
- Normal wear and tear or deterioration such as discoloration, fading, deformation, etc.
- Air Conditioner refrigerant charge after the first 12 months, unless replenishment is part of a warranty repair.
- Replacement Parts or accessories installed on a Kia Vehicle where the odometer has been altered, or on which the distance driven can not readily be determined.

- Replacement parts or accessories used in applications for which they are not intended to be so used.
- Replacement parts and accessories installed improperly by other than an Authorized Kia Dealer or Kia Canada.
- Non-Kia replacement parts or accessories (including those which may have been sold or installed on a Kia Vehicle by an Authorized Kia Dealer).

3. To Obtain Warranty Service

You must take your Kia Vehicle, along with this manual, to an Authorized Kia Dealer in Canada during its normal service hours. While any Authorized Kia Dealer will perform warranty service, Kia recommends that you return to the dealership where you purchased your Kia Vehicle because of their continued personal interest in you. If you have any questions or need assistance regarding this warranty, refer to "When you need to talk to Kia" starting on page 31.

4. Other Terms

The "Other Terms" stated on page 9 in the New Vehicle Limited Warranty also apply to this warranty.

CONSUMER ASSISTANCE

KIA EXTRA CARE

As part of Kia Satisfaction Commitment, you won't have to worry about where you can obtain assistance should you require Emergency Road Service anywhere across Canada or the U.S.A., 24 hours a day, 365 days a year.

Kia provides the following benefits during the length of your basic 36 month/60,000 kilometre limited warranty coverage period.

TOLL FREE ASSISTANCE

Kia's toll free Roadside Assistance hotline is staffed 24 hours a day, 365 days a year, and is accessible anywhere in Canada or the U.S.A., by dialing:

1-877-CAL-4KIA
(1-877-225-4542)

EMERGENCY ROADSIDE ASSISTANCE

Kia has set up a network of thousands of roadside assistance providers in Canada and in the U.S.A.

Emergency Roadside Services that are available to you are as follows;

- Mechanical break-down Towing
- Battery Boost
- Flat Tire Change
- Lock-out Service
- Winching
- Fuel Delivery
- Trip Interruption
- Personalized Trip Planning

Mechanical break-down Towing

In the event that mechanical difficulty renders your vehicle undriveable, because of a problem covered by this warranty, Kia's Roadside Assistance representative will arrange to transport your vehicle to the nearest Kia dealer within a 100 kilometres of the breakdown, at no cost to you. If there is no Kia dealer available within the 100 kilometre limit, then the Roadside Assistance representative will arrange to have your vehicle towed to the nearest Alternate Service Center approved by Kia Canada, at no cost to you.

KIA

Kia Extra Care Program

Battery Boost

Should you require a battery boost your Kia representative will dispatch (at no cost to you) someone to boost your battery so that you are able to start your vehicle. If your vehicle fails to start, then your vehicle will be towed up to 100 kilometres to the nearest Kia dealer. In the event there is no Kia dealer within 100 kilometres, your vehicle will be towed to the nearest Alternate Service Location.

Tire Change

If your vehicle has a flat tire, Kia will dispatch a service facility to remove it and install your spare tire. The spare must be inflated and in sound operating condition. If you do not have an operable spare tire in your vehicle, towing service will be provided up to 100 kilometers, to your nearest Kia dealer or Alternate Service location.

Lock-out Service

If you accidentally lock your keys in your vehicle Kia Roadside Assistance Service will dispatch a service facility to gain entry into your vehicle to retrieve your keys.

Fuel Delivery

If you should accidentally run out of fuel, Kia will deliver up to 10 liters of fuel so that you can proceed to the nearest service station.

Winching

Kia Extra Care will cover the cost of extricating your vehicle from any ditch, mud, sand or snow provided it has become disabled in an area immediately adjacent to a regular traveled road.

Trip Interruption

Trip interruption expense benefits are provided in the event that a warranty-related disablement occurs more than 300 kilometres from your home, and the repairs require more than 24 hours to complete. Reasonable reimbursement included for meals, lodging, rental, taxi, commercial transportation to and from repairing location expenses. Trip interruption coverage is limited to \$300 per incident, for, (i) lodging, up to a maximum of \$100 per day; (ii) meals, up to a maximum of \$100 per day; and (iii) any alternate transportation required up to a maximum of \$100 per day.

Pre-authorization is required, and you will need to provide your original receipts to be eligible for reimbursement. Once the Kia Roadside assistance representative gives you authorization for trip interruption, they will assist you in making the necessary arrangements. Claims paid by your insurance company or other providers are not eligible for reimbursement.

Personalized Auto Trip Planning

When planning a trip, help get it off to a great start by calling the Trip Routing Service and request your own personalized Travel Package. You'll receive maps and other travel information that cover your entire route, from departure point to destination point. You can request the most direct or the most scenic route for your trip. Please allow approximately three weeks for delivery of your Travel Package. Just call **1-877-225-4542**

REIMBURSEMENT CONSIDERATION

If you require roadside assistance in a location from which you are unable to reach Kia in advance, and you obtain assistance from a bona fide roadside assistance establishment, we will consider your reasonable expenses for reimbursement up to a maximum of \$150. Send your original receipts, with an explanation of the circumstances, to the following address:

KIA EXTRA CARE CLAIMS DEPARTMENT

Box 2000
Welland, Ontario
Canada
L3B 5S3

SERVICES NOT COVERED BY KIA ROADSIDE ASSISTANCE

While your Kia Roadside Assistance does provide many benefits, some expenses are not covered. Unless otherwise specified, Kia Roadside Services do not cover the following:

- Any charges related to repair(s) (parts and/or labour).
- Services required in areas not regularly traveled such as vacant lots, areas designated as not passable due to construction, open fields, sand beaches, forests, mud or snow filled driveways, impassible private or recreational roads, or any other area that is inaccessible to service facility vehicles.
- Shoveling snow to freely access a snow bound vehicle.
- Towing and road services applicable to insurance claims (e.g. accident-related roadside assistance and/or towing, vandalism, fire etc.).
- Service to un-plated or uninsured vehicles.
- Any tolls related to bridge and ferry crossings.

Scheduled Maintenance Record

The service records on this and the following pages have been designed to include the signature of your Authorized Dealer representative or other repair establishment representative. This signed form is evidence of completion of maintenance services and should be kept with the receipts, repair orders and invoices, in the glove box. All records should be given to any subsequent owner of the Kia Vehicle. Claims made during the warranty term will not qualify under the warranty if resulting from lack of maintenance rather than from defective material and/or workmanship.

Scheduled Maintenance Intervals

For your reference, the chart below shows the basic intervals of scheduled maintenance. Refer to your Owner's Manual to make sure of the complete schedule.

Canadian
Driving
Conditions

8,000 Kilometres
Or
3 Months

* Refer to your Owners Manual for Specific conditions.

Pre-Deliver Inspection

Kilometres: _____

R.O. Number: _____

Date: _____

Authorized _____

Signature: _____

Dealership: _____

Service #1

Kilometres: _____

R.O. Number: _____

Date: _____

Authorized _____

Signature: _____

Dealership: _____

Service #2

Kilometres: _____

R.O. Number: _____

Date: _____

Authorized _____

Signature: _____

Dealership: _____

Service #3

Kilometres: _____

R.O. Number: _____

Date: _____

Authorized _____

Signature: _____

Dealership: _____

Service #4

Kilometres: _____

R.O. Number: _____

Date: _____

Authorized _____

Signature: _____

Dealership: _____

Service #5

Kilometres: _____

R.O. Number: _____

Date: _____

Authorized _____

Signature: _____

Dealership: _____

Service #6

Kilometres: _____

R.O. Number: _____

Date: _____

Authorized _____

Signature: _____

Dealership: _____

Service #7

Kilometres: _____

R.O. Number: _____

Date: _____

Authorized _____

Signature: _____

Dealership: _____

Service #8

Kilometres: _____

R.O. Number: _____

Date: _____

Authorized _____

Signature: _____

Dealership: _____

Service #9

Kilometres: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #10

Kilometres: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #11

Kilometres: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #12

Kilometres: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #13

Kilometres: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #14

Kilometres: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #15

Kilometres: _____

R.O. Number: _____

Date: _____

Authorized _____

Signature: _____

Dealership: _____

Service #16

Kilometres: _____

R.O. Number: _____

Date: _____

Authorized _____

Signature: _____

Dealership: _____

Service #17

Kilometres: _____

R.O. Number: _____

Date: _____

Authorized _____

Signature: _____

Dealership: _____

Service #18

Kilometres: _____

R.O. Number: _____

Date: _____

Authorized _____

Signature: _____

Dealership: _____

Service #19

Kilometres: _____

R.O. Number: _____

Date: _____

Authorized _____

Signature: _____

Dealership: _____

Service #20

Kilometres: _____

R.O. Number: _____

Date: _____

Authorized _____

Signature: _____

Dealership: _____

To Our Customer

From all of us at Kia Canada Inc. and Kia Motors Corporation, we would like to congratulate you on the purchase of a Kia vehicle. You are now the proud owner of a vehicle we take tremendous pride in manufacturing.

This section contains information about contacting Kia Canada's Customer Assistance Centre and about how you can access the dispute resolution services provided by the Canadian Motor Vehicle Arbitration Program (CAMVAP). Please review the procedure on the next few pages.

These services are provided to help you resolve any concerns you might have with your vehicle or the dealership you are using. Feel free to contact us at any time.

Kia Owner Satisfaction and Assistance

Both Kia Canada and your Kia dealer are dedicated to serving all of your automotive needs. Your complete satisfaction is our primary concern. Your Kia dealer is available to assist you with all of your automobile sales, parts and service maintenance requirements.

If, however a situation arises that has not been to your satisfaction, we ask that you take the following steps:

STEP 1:

Discuss the situation with the dealership management. If the problem still exists, contact the dealership General Manager or Dealer Principal. Your Kia dealership is best equipped to resolve the matter for you.

STEP 2:

If the problem has still not been addressed to your satisfaction, please contact Kia Customer Assistance Center using our toll free number:

1-877-KIA-AUTO
(1-877- 542-2886)

To assist you the Customer Assistance Center will ask for the following information:

- Your name, address, and telephone number
- Vehicle identification number (on the dashboard and on label installed on the driver's door)

- Date of purchase
- Current odometer reading
- Your Kia dealership's name

Or you can write to Kia with the above information at:

**Customer Assistance Centre
Kia Canada, Inc.
5875 Chedworth Way
Mississauga, Ontario
L5R 3L9**

STEP 3:

Occasionally a customer concern cannot be resolved through the Kia Customer Assistance program. In The Event that you believe Kia has been unable to satisfactorily address your concerns, you may be able to have your concerns resolved at no charge through the Canadian Motor Vehicle Arbitration Plan (CAMVAP), an alternative dispute resolution program designed specifically for automobile owners. You may contact CAMVAP at:

**Canadian Motor Vehicle Arbitration Office
235 Yorkland Boulevard, Suite # 380
North York, Ontario
M2J 4Y8
1-800-207-0685**

*At this time CAMVAP is in effect in all provinces except the province of Quebec.

The purpose of CAMVAP is to assist in the resolution of disputes between vehicle manufacturers and customers. Please note that in order to be eligible to have your complaint dealt with by CAMVAP it will be necessary for you to show that you have completed Steps 1 and 2.