

Join the Novus Automotive Family at Clarington Kia!

Since opening our doors, Clarington Kia has prioritized customer service, earning an enviable reputation among our customers. For our team, it's always about putting the customer first and we are dedicated to exceeding expectations and consistently delivering more.

As we continue to grow, we have a fantastic opportunity for daytime (7 AM to 5 PM) and evening (5 PM to 12 AM) **Licensed (310S) Automotive Service Technicians** to join our growing team.

At Clarington Kia, we are committed to providing customers with exceptional service at Everyday Low Service Prices. Our approach focuses on generating more hours while maintaining lower hourly rates, building customer retention, and creating more opportunities for our technicians.

If you enjoy working in a fast-paced environment and take pride in delivering quality service, we'd love to have you join our team!

Meet Novus Automotive: In 2024, we launched a forward-thinking dealership brand that encompasses six dealerships across the Durham Region, including Clarington Kia. We are Novus Automotive, dedicated to reshaping the relationship between dealerships and drivers by crafting seamless experiences that bring peace of mind to the road.

Position Overview:

At Clarington Kia, the Licensed (310S) Automotive Technician plays a vital role within the service team, overseeing the diagnosis, repair, and maintenance of vehicles in accordance with dealership and manufacturer standards. This position ensures that all customer vehicles are serviced safely, efficiently, and accurately, demonstrating strong attention to detail and advanced technical and mechanical proficiency.

What You'll Do:

- Conduct thorough inspections in accordance with dealership standards and manufacturer guidelines, accurately diagnose issues, and complete repairs as outlined in repair orders.
- Perform routine maintenance services, including oil changes, tire rotations, transmission services, battery replacements, and headlight/taillight installations.

- Work closely with Service Advisors and the parts department to provide clear and timely updates on repair status, provide updates on additional repairs needed or delays encountered, and verify parts availability.
- Complete warranty repairs according to manufacturer guidelines, ensuring accurate documentation to support warranty claims.
- Conduct road tests on repaired vehicles to ensure proper functionality and quality of repairs; verify that vehicles are returned to customers in clean condition, maintaining a high standard of customer satisfaction.
- Stay up to date with technical skills and attend sponsored training classes.
- Maintain a clean, organized, and safe work environment, adhering to dealership policies for workspace cleanliness.
- Follow dealership safety procedures and Canadian Occupational Health and Safety Regulations, including the use of PPE (safety glasses, steel-toe footwear, etc.), regular tool and equipment inspection, and the identification and reporting of any hazards to management.
- Perform other related duties as requested by management.

What You Bring:

- A valid Automotive Service Technician (310S) License.
- A valid Ontario Class 'G' Driver's License and a clean driver's abstract is required.
- 2+ years of experience as licensed 310S Technician, with a strong technical and mechanical aptitude.
- Experience with all makes and all models is considered an asset due to our high volume used vehicle department.
- Exceptional problem-solving skills and attention to detail
- Strong organization and time-management skills
- A commitment to delivering high-quality workmanship and customer satisfaction.
- All makes all models experience an asset due to high volume used vehicle department

Compensation:

- **Daytime shift (7 AM to 5 PM):** \$36 per flat-rate hour for Customer/Internal service work, \$40 per flat-rate hour for warranty work, plus production bonus eligibility.
- **Evening shift (5 PM to 12 AM):** \$40 per flat-rate hour plus production bonus eligibility.

What We Offer:

- **Paid Time Off:** 5 paid personal days, 3 weeks of vacation time (increased to 4 weeks after 5 years and 5 weeks after 10 years), 2 paid volunteer days, 3 paid bereavement days, and 5 paid new parent leave days.
- **Comprehensive Benefit Plan:** Enrolment in our comprehensive benefit plan starting on day one.
- **Training and Development:** Access to training and development programs.
- **Employee Perks:** Special discounts on vehicles and services across Novus Automotive

We thank you for your interest in employment with Clarington KIA, however, only applicants selected for an interview will be contacted.

Please note, this posting is intended to generate a pool of qualified candidates for future opportunities within our organization.

Novus Automotive is committed to providing accessible employment practices that are following the Accessibility for Ontarians with Disabilities Act (AODA). If you require accommodation during any stage of the recruitment process, please contact HR@novus.auto.